

Your nbn[®] Moving Checklist



To give yourself the best chance at staying connected from day one in your new home, use this handy checklist before and during your move.

More than 4 weeks until your move

- I've [checked my address](#) using the tool on the **nbn** website to make sure that my new home can connect to the nbn network.
- I've contacted my current/new [phone and internet provider](#) and have chosen a speed plan that suits my needs best.

2-4 weeks until your move

- I've contacted my chosen provider to book my move and confirm a starting date.
- I've notified my current provider of when I'd like to disconnect the service at my current address.
- I've noted that my existing services, including any medical alarms, may not work during this time so I'll have a charged mobile phone on hand in case of an emergency.

Less than 2 weeks until your move

- I've left all **nbn** supplied equipment at my old address.
- I have confirmed my **nbn** connection at my new address will be connected on my chosen date.
- I've [contacted my provider](#) to arrange a time for any **nbn** equipment installation (if required) at my new address.