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MEDIA RELEASE

Half a Million Western Australia Premises Now Full Fibre Ready

- More than 500,000 premises across Western Australia – including across many regional areas – are now eligible for fibre upgrades on the nbn® network.¹
- Full fibre via nbn Fibre to the Premises enables access to a faster and more reliable nbn broadband service.²
- Customers can check their eligibility and register their interest in fibre upgrades on the nbn website.

Over 500,000 premises across Western Australia (WA) are now eligible for fibre upgrades on the nbn® network.

The demand for these upgrades has been strong across the state, with more than 63,000 homes and businesses already ordering nbn full fibre.

Upgrading to full fibre delivers a range of benefits for customers, including smoother video calls, enhanced streaming, quicker response times for gaming, and the ability to connect more devices simultaneously, such as smart TVs, home security systems and other smart home technology.

The upgrades come as people across WA are using more data than ever. According to the latest data from nbn, in the past 10 years data consumption across the state has grown by more than 700 per cent. The average household in WA uses around 433 GB of data per month which is the equivalent of streaming 43 hours of 4K Netflix and refreshing Facebook more than 50,000 times.

This explosion in data consumption is being driven by the increased demand for high-definition streaming, online gaming and the number of connected devices using data intensive applications. The average Australian home now has around 22 connected devices, and it is expected to increase to 30 by 2030.

The milestone is part of nbn's network investment plan, which aims to enable more than 10 million premises – or around 90 per cent of nbn's fixed line footprint – across Australia to access its highest residential speed plans by December 2025.



There are three simple steps people can take to find out more about getting a fibre upgrade:

- Check your address on the nbn website – www.nbn.com.au/fibreupgrade – to see if you are eligible.
- If you are eligible, contact your preferred phone and internet provider and ask them about the eligible fibre upgrade plans they offer. Compare different plans and choose the one that best suits your needs and budget.
- Once you have selected a plan, your provider will arrange an appointment with a nbn technician to install the fibre equipment at your premises.

nbn Chief Customer Officer, Anna Perrin, said:

“We are delighted to announce that more than 500,000 premises across WA can now access full fibre upgrades on the nbn network, giving them the opportunity to access the fastest and most reliable residential broadband services available on the nbn network.

“The nbn ‘Home of the Future’ research revealed that almost one-third of Western Australians with home Wi-Fi are interested in personalised smart home technologies, such as heating and cooling systems. This interest highlights a growing demand for smart home innovations, which full fibre connectivity can support, offering faster and more reliable nbn network supported internet to support these technologies.

“Whether you're working from home, streaming your favourite shows, gaming online or connecting with your loved ones, a fibre upgrade can help make a difference to your online experience, particularly when multiple users are online at the same time.²

“The upgrades are available right across the state, including homes and businesses outside the Perth metropolitan region, which means that more people than ever in our regional areas can also access the benefits of a nbn full fibre connection.

“It can be simple to upgrade to nbn full fibre. First, check if you’re eligible via nbn’s website, then contact an internet provider to order an eligible internet plan over full fibre. We’ll then work with your provider to build a fibre internet connection straight into your home – extending a fibre optic cable from the street to your front door and replacing the existing copper.”

ENDS

Footnotes

1 Conditions, eligibility criteria and costs may apply, please speak with your preferred provider. Eligibility criteria may include among other things placing an order for an nbn powered plan based on an eligible wholesale speed tier. Not all providers offer plans based on the full range of wholesale speed tiers.



2 Customer experience on nbn full fibre, including speed, depends on your internet provider, plan, equipment quality and if you use the internet at peak times.

Notes to Editors

Interviews available on request.

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Resources



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