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MEDIA RELEASE

Fibre upgrades reach 800,000 Queensland homes and businesses

- More than 800,000 premises across QLD can now order a full fibre upgrade on the nbn® network.¹
- Full fibre via nbn® Fibre to the Premises enables access to a faster and more reliable nbn broadband service.²
- Customers can check their eligibility and register their interest in fibre upgrades on the nbn website.

More than 800,000 homes and businesses across Queensland (QLD) can now order a full fibre upgrade on the nbn® network.

The demand for these upgrades has been strong across the state, with more than 117,000 homes and businesses already ordering nbn full fibre.

Upgrading to full fibre delivers a range of benefits for customers when compared to copper connections, including smoother video calls, enhanced streaming, quicker response times for gaming, and the ability to connect more devices simultaneously – including smart TVs, home security systems and smart home technology.

The upgrades come as people across QLD are using more data than ever. According to the latest nbn data, in the past three years data consumption across the state has grown by more than 37 per cent.

The average household in QLD downloads about 482 GB of data per month, which is the equivalent of streaming more than 50 hours of 4K Netflix.

This explosion in data consumption is being driven by the increased demand for high-definition streaming, online gaming and the number of connected devices using data intensive applications.

The average Australian home now has around 22 connected devices, and it is expected to increase to 30 by 2030.

Last week, nbn released the details of 41,000 homes and businesses across Queensland that will be eligible for nbn full fibre upgrade between now and the end of 2025. This includes homes and



businesses located in parts of 97 suburbs where full fibre upgrades haven't previously been available.

NBN Co is on track to enable more than 10 million premises – or around 90 per cent of the nbn Fixed Line footprint – across Australia to access its highest residential wholesale speed plans via either full fibre or Hybrid Fibre Coaxial (HFC) by December 2025.

There are three simple steps people can take to find out more about getting a fibre upgrade.

- Check your address on the nbn website – www.nbn.com.au/fibreupgrade – to see if you are eligible.
- If you are eligible, contact your preferred phone and internet provider and ask them about the eligible full fibre upgrade plans they offer. Compare different plans and choose the one that best suits your needs and budget.
- Once you have selected a plan, your provider will arrange an appointment with a nbn technician to install the full fibre equipment at your premises.

nbn Chief Customer Officer, Anna Perrin, said:

“We are pushing fibre deeper, into more cities, towns and communities across Queensland,” she said.

“Upgrading to fibre means whether you're working from home, streaming movies and sport, gaming online, or connecting with loved ones, a fibre upgrade can help make a difference to an online experience, especially when multiple people are online at the same time².

“Upgrades are available across Queensland, including homes and businesses outside the Brisbane metropolitan area, which means that more people than ever in our regional areas can also access the benefits of a nbn full fibre connection.

“Upgrading to full fibre and purchasing an eligible high-speed tier means customers will automatically roll onto faster [speed plans](#) when new hyper-fast residential and business products are made available from their participating retailer from September 2025.”

ENDS

Footnotes

1 Conditions, eligibility criteria and costs may apply, please speak with your preferred provider. Eligibility criteria may include among other things placing an order for an nbn powered plan based on an eligible wholesale speed tier. Not all providers offer plans based on the full range of wholesale speed tiers.

2 Customer experience on nbn full fibre, including speed, depends on your internet provider, plan, equipment quality and if you use the internet at peak times.



3 NBN Co reserves the right to amend the list of targeted suburbs and towns for the local fibre network build at its discretion if circumstances change and if absolutely necessary.

Notes to Editors

- Interviews, images and B-roll is available on request.
- See below a table outlining the number of premises across QLD that can order a fibre upgrade today.

AREA (BASED ON ABS STATICAL AREA 4)	NUMBER OF PREMISES ABLE TO ACCESS A NBN FULL FIBRE UPGRADE
Brisbane – East	44,747
Brisbane – North	14,982
Brisbane – South	20,440
Brisbane – West	17,612
Brisbane Inner City	35,962
Cairns	65,360
Central Queensland	49,883
Darling Downs – Maranoa	14,106
Gold Coast	100,655
Ipswich	57,724
Logan – Beaudesert	33,488
Mackay – Isaac – Whitsunday	35,002
Moreton Bay – North	65,007
Moreton Bay – South	29,931
Sunshine Coast	126,179



AREA (BASED ON ABS STATICAL AREA 4)	NUMBER OF PREMISES ABLE TO ACCESS A NBN FULL FIBRE UPGRADE
Toowoomba	18,721
Townsville	23,711
Wide Bay	70,210

Eligible premises announced last week for a full fibre upgrade are in parts of the following suburbs and towns³. *Indicates additional footprint in suburbs and towns previously announced.

STATE	SUBURB OR TOWN
QLD	Alice River, Anstead, Augustine Heights, Babinda, Barcaldine, Barellan Point, Barney Point, Black Mountain, Blackbutt, Blackbutt North, Boonah, Brightview, Buderim*, Bushland Beach*, Calliope, Cambooya, Canungra, Capella, Chevallum, Chuwar, Collinsville, Cooloola Cove, Cooran, Cooroibah*, Cotswold Hills, Cremorne, Crows Nest, Currumbin Valley, D'Aguiar, Dayboro, Delaneys Creek, Doonan, Dugandan, Dundowran Beach*, East Innisfail, Elanora, Esk, Eumundi, Fernvale, Fisher, Flaxton, Forest Glen, Glen Eden, Glenlee, Goomeri, Granville, Greenbank*, Healy, Howard, Inglewood, Kensington, Kilcoy, Kingsthorpe, Kirkwood, Kooralbyn, Kulangoor, Kuranda, Lake Macdonald, Malanda, Mapleton, Marburg, Maudsland*, Menzies, Miles, Miles End, Minden, Molendinar*, Mons, Monto, Montville, Mooloolah Valley, Mornington, Mount Isa, Mount Isa City, Mount Morgan, Mount Nathan, Moura, Mourilyan, Nanum, Nerimbera, Ninderry, Parkhurst, Parklands, Pioneer, Pittsworth, Plainland, Pomona, Rangewood, River Heads, Rocky Point, Rockyview, Rosemount, Rosenthal Heights, Rush Creek, Seaforth, Sheep Station Creek, Shoal Point, Soldiers Hill, South Innisfail, South Trees, St George, Sun Valley, Sunset, Tamborine, Tanawha, The Gap*, Tieri, Tinana, Tinbeerwah, Tolga, Toogoom, Townview, Trunding, Valdora, Verrierdale, Waltherhall, Webb, West Woombye, Winston, Woodford, Woombye, Wyreema, Yandina.



MEDIA ENQUIRIES	PHONE	EMAIL
James Kelly	0455 079 295	media@nbnco.com.au

Resources



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