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MEDIA RELEASE

nbn[®] Fixed Wireless speed boost for more than 700,000 homes and businesses

- nbn continues to transform the way regional Australians can access and use high speed broadband.
- Network upgrades now mean more than 700,000 homes and businesses can access faster nbn[®] network speeds with nbn Fixed Wireless.[^]
- These upgrades are part of a \$750 million investment, made up of \$480 million from the Commonwealth Government and an additional \$270 million from nbn, to enhance nbn's Fixed Wireless broadband across Australia.

More homes and businesses in regional Australia can now access higher nbn network speeds on their nbn Fixed Wireless connection as nationwide upgrades enable faster speeds across the nbn network during busy periods, and the introduction of the fastest wholesale speeds ever offered on the nbn Fixed Wireless network.[^]

Faster speeds, especially during busy periods, help meet the growing data demands of regional Australia and support the rise of remote healthcare, working and learning from home, connect rural entrepreneurs to the world and allow people to stay connected to family, friends and their community.

The higher nbn network speeds are being made possible through a \$750 million investment into the nbn Fixed Wireless network – \$480 million from the Australian Government and an additional \$270 million from nbn – and is on track to be completed by around the end of 2024.

nbn is upgrading its existing Fixed Wireless towers with the installation of new technology along with software enhancements to help deliver overall enhanced nbn network speeds and coverage to regional Australia.

From July, in eligible upgraded areas across the country, even faster wholesale nbn network download speeds of up to four times faster than what is available today will progressively become available through a variety of phone and internet providers.##



Gavin Williams, nbn Chief Development Officer – Regional and Remote, said:

“Regional Australians are using more data than ever. We’re delivering the fastest wholesale nbn Fixed Wireless speeds we’ve ever offered to regional Australia, including two new higher speed tiers for homes and businesses with ‘heavy’ or more ‘intensive’ internet usage requirements.

“We have increased the potential maximum wholesale speed on the popular nbn Fixed Wireless Plus plan, which is available to the more than 700,000 homes and businesses in the nbn Fixed Wireless footprint across regional Australia. We are also working with providers to make two new high-speed plans progressively available in eligible upgrade locations from July.

“In partnership with the Australian Government, we are evolving the nbn Fixed Wireless network so more regional Australians can enjoy even better broadband.

“nbn is committed to delivering fast and secure broadband through a range of providers to more than 12 million Australians every day.”^

Visit the nbn website to see what nbn service is available at your address and to register for updates:

<https://www.nbnco.com.au/residential/upgrades/more-fixed-wireless>

ENDS

Notes to Editors

- By the end of the upgrade program, Fixed Wireless Home Fast is intended to be available to approximately 90 per cent of the expanded Fixed Wireless footprint. Fixed Wireless Home Fast has peak wholesale speeds of 200-250/8-20 Mbps.^
- By the end of the upgrade program, Fixed Wireless Superfast is intended to be available to approximately 80 per cent of the expanded Fixed Wireless footprint. Fixed Wireless Superfast has peak wholesale speeds of 400/10-40 Mbps.^
- To experience the full benefits of the Fixed Wireless Plus uplift and to access these new higher speed tiers, customers will require the newer versions of the nbn antenna that receives the broadband signal, known as a Wireless Network Termination Device (WNTD).
- To support the introduction of these higher speeds, nbn will automatically upgrade a customer’s device if necessary to activate any Fixed Wireless Home Fast or Fixed Wireless Superfast based product that a customer orders from their phone and internet provider. Fixed Wireless Home Fast and Fixed Wireless Superfast will be available from a growing number of participating providers from July 2024 onwards.



Footnotes

These are nbn wholesale speed tiers, which nbn provides to retail phone and internet providers. Attainable wholesale speeds are subject to the rollout of network upgrades and some premises will require nbn to complete upgrades to the equipment at the premises.

^ Your experience, including the speeds actually achieved over the nbn network, depends on the nbn network technology and configuration over which services are delivered to your premises, whether you are using the internet during the busy period, and some factors outside our control (like your equipment quality, software, broadband plans, signal reception and how your service provider designs its network). Speeds may be impacted by the number of concurrent users on nbn's Fixed Wireless network, including during busy periods.

Eligibility for the two higher speed plan options that will progressively become available from mid-2024 in upgraded areas will depend on a range of factors, such as your location and if you have upgraded your equipment. Contact your participating provider to find out if you'll be eligible to upgrade your plan.

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