



29 May 2024

Fibre Connect Program Letter Agreement (further amendment to Downgrade and Disconnection Limits)

Your Wholesale Broadband Agreement (**WBA**) is changing to amend the Fibre Connect Program Letter Agreement.

In addition to amending your Fibre Connect Program Letter Agreement through this notice, **nbn** is also consulting on a related proposal to amend the WBA Operations Manual and WBA Dictionary. **nbn** proposes to amend the documents so that instead of defining Fibre Connect Eligible Orders as it currently does, it will instead refer to the updated definition in the Fibre Connect Program Letter Agreement. If you have any feedback on this proposal, please provide that feedback by 26 June 2024. Following consideration of any feedback received, **nbn** intends to notify final amendments around 12 June 2024 with changes taking effect in the WBA by 24 July 2024. If this plan changes, including based on feedback, **nbn** will communicate this.

In the interim, if your organisation places a Connect Order which constitutes a Fibre Connect Connection under the Fibre Connect Program Letter Agreement, **nbn** will waive its right to reject that order on the basis that it is not a Fibre Connect Connection only because it is for a bandwidth profile of Home Fast at a Premises served by the FTTC Network. **nbn** intends for this waiver to apply until the WBA Operations Manual change consultation is complete and **nbn** confirms the basis on which Fibre Connect Eligible Orders will be assessed under the WBA going forward.

Below is a summary of the notified changes.

Effective Date (Fibre Connect Program Letter Agreement)	3 July 2024
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Documents amended in mark-up	Amended sections
Fibre Connect Program Letter Agreement	2a. 2k. 4.5

Indicative timetable to amend the WBA Operations Manual

Activity	Date
Start of consultation process	29 May 2024
Consultation feedback due date	26 June 2024



Activity	Date
nbn response to customer feedback on consultation	From 3 July 2024
Issue change notice under clause F4 of the WBA Head Terms	After nbn response to customer feedback on consultation paper is sent (proposed 24 July 2024)

Further information

If you have any queries, please contact Wholesale_Supply@nbnco.com.au.

Yours sincerely,

A handwritten signature in black ink that reads 'J. Witter'. The signature is written in a cursive, flowing style.

Jane Witter
General Manager Wholesale Supply

This communication constitutes a notice under clause H1.1 of the WBA Head Terms.