



5 June 2024

Update on the WBA Consultation for Fibre Connect Outage, Copper Pull Through and Minimum Modem Quality Standards (MMQS)

On [21 February 2024 nbn consulted](#) on a number of changes to the WBA including introduction of a new Fibre Connect Outage window, copper pull through installations, MMQS, and reducing the accreditation term for Site Induction Course accreditation.

We have received feedback from RSPs on the changes we proposed to the introduction of a new Fibre Connect Outage window and copper pull through installations and will be making further changes to the proposals that we intend to consult on at a future date.

This change notice refers only to executing the changes for the last two items for MMQS and Site Induction Course accreditation.

WBA Operations Manual changes for Site Induction Course accreditation and Minimum Modem Quality Standards simplification

The WBA Operations Manual is changing from 17th July 2024 to incorporate two changes that were consulted on from 21st February 2024 for Site Induction Course Accreditation and MMQS.

The first change is to change the period of time that the Site Induction Course Accreditation is valid from 3 years to 2 years.

The second change is for MMQS, to both:

- I. remove the **nbn** testing support capability, and
- II. remove the requirement for RSPs to provide test evidence (other than samples) when registering a modem.

Below is a summary of the notified changes to WBA Operations Manual.

Effective Date	17 th July 2024
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Documents amended in mark-up	Amended sections
WBA Operations Manual	Section 3.2.2 Section 5.3.3 Section 5.3.4



Further information

If you have any queries, please contact wholesale_supply@nbnco.com.au.

Yours sincerely,

A handwritten signature in black ink that reads 'J. Witter'. The signature is fluid and cursive, with the first letter 'J' being particularly large and stylized.

Jane Witter

General Manager Wholesale Supply

This communication constitutes a notice under clause H1.1 of the WBA Head Terms