

Speed plan	Home Basic I	Home Basic II	Home Standard	Home Fast	Home Superfast	Home Ultrafast
Streaming – definition and number of devices	Standard definition (SD) streaming or high definition (HD) streaming	Stream in 4K on one device, or high definition (HD) streaming	Stream in 4K resolution on 1-2 devices at the same time	Stream in 4K resolution on 2-4 devices at the same time	Smooth 4K streaming experience even when others are online, on up to 10 devices	Highly reliable ¹ 4K streaming – cinema quality experience that’s unlikely to buffer or lag ¹ , on 10 or more devices
Capability	<ul style="list-style-type: none"> Basic online games Making phone calls 	<ul style="list-style-type: none"> Basic online games Video calls 	<ul style="list-style-type: none"> Gaming online Highly capable of making video calls 	<ul style="list-style-type: none"> Consistent¹ online and cloud gameplay even when others are online Consistent¹ video calls even if others in your household are online 	<ul style="list-style-type: none"> Smooth¹ cloud-based and online gameplay even when others are online Smooth¹ video calls even if others in your household are online 	<ul style="list-style-type: none"> All your gaming needs – offers our top online and cloud-based gaming experience, even when others are online Enjoy seamless¹, high-quality video calls, even while downloading files or when others are online
Time to download 10 GB file	3 hours or more	1 hour and 10 minutes	Within 35 minutes	Within 17 minutes	Within 7 minutes	Within 2 minutes
Time to upload 1 GB file	Within 3 hours	Within 35 minutes	Within 9 minutes	Within 9 minutes	Within 7 minutes	Within 4 minutes

¹ Your experience, including the speeds actually achieved over the nbn network, depends on the nbn access technology and configuration over which services are delivered to your premises, whether you are using the internet during the busy period, and some factors outside of nbn’s control (like your equipment quality, software, chosen broadband plan or how your provider designs its network). The activities supported by each nbn speed tier may also be impacted by a number of factors (and could be degraded depending on the number of people online at the same time, and your nbn access technology). Not all providers offer plans based on the full range of wholesale speed tiers. Talk to your preferred provider for more information about availability and the right retail solution for your needs.