

11 September 2024

Withdrawal of nbn® Business Satellite Services (BSS) and notice to terminate

nbn is withdrawing from supply all nbn® BSS Products and is giving notice to terminate your:

- nbn® BSS Interim Launch Agreement (**BSS ILA**); and
- Letter Agreement - nbn® BSS Master Test Services Program,

(the **BSS Agreements**), on 31 December 2025 (**BSS Withdrawal Date**).

Subject to the terms of the BSS Agreements, RSPs may continue to order BSS products until the BSS Withdrawal Date.

Background

In July 2024, nbn issued the 'RMID1200 – Future of Business nbn® Satellite Service (BSS)' Industry Consultation paper that proposed the withdrawal of all BSS Products. A closure paper for that consultation was issued on 11 September 2024.

Transition

To allow for orderly transition of BSS, nbn is lifting the Medium/Large Business Premises limitation within the nbn® Sky Muster® Plus (**SMP**) Interim Agreement. This means that addressable medium and large business premises, which previously were not eligible to order SMP products and directed to BSS Products, would now be able to order SMP products.

RSPs considering offering SMP products must have signed the nbn® Sky Muster® Plus (**SMP**) Interim Agreement and be onboarded for the SMP product.

Disconnection

On the BSS Withdrawal Date, any remaining active BSS services will be disconnected. RSPs are urged to contact their customers and transition services to alternate options prior to the BSS Withdrawal Date.



Waiver in respect of payment or repayment of Discounts, Credits and Rebates and Early Termination Payments

In respect of any Modify Order or Disconnect Order submitted by RSP on or after 14 October 2024 to Modify or Disconnect an **nbn**[®] BSS Product, Product Component or Product Feature, **nbn** waives its right to require RSP to pay:

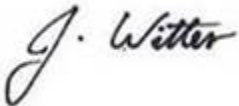
- any amount representing the Charges waived under previous Waivers;
- any amount of Discounts, Credits or Rebates provided under the **nbn**[®] BSS ILA Discounts, Credits and Rebates List; or
- any Early Termination Payment in accordance with the **nbn**[®] BSS ILA Price List,

that might otherwise apply following the Modify Order or Disconnect Order, as applicable.

Further information

If you have any further queries, please contact your **nbn** Account Team or wholesale_supply@nbnco.com.au.

Yours sincerely,



Jane Witter
General Manager Wholesale Supply

This communication constitutes a notice under clause H1.1 of the WBA Head Terms as incorporated by clause H1 of the BSS ILA Interim Terms.

