



# Product Description

**nbn**<sup>®</sup> BSS ILA Product Module

**nbn**<sup>®</sup> BSS Interim Launch Agreement

# Product Description

## nbn<sup>®</sup> BSS ILA Product Module

## nbn<sup>®</sup> BSS Interim Launch Agreement

Version	Description	Effective Date
1.0	First issued version of <b>nbn<sup>®</sup></b> BSS Interim Launch Agreement	Execution Date
1.1	Amendments relating to <b>nbn<sup>®</sup></b> VISP data usage allowances, ABP bandwidth allocation, Service Levels in respect of BoD and Operational Assurance Service processes	27 November 2019
1.2	Amendments relating to Installations, <b>nbn<sup>®</sup></b> ABSL3, <b>nbn<sup>®</sup></b> VISP, Assurance Self-Installation – Bronze and Disaster Recovery	3 August 2020
1.3	Amendments to introduce Relocation	28 July 2021
1.4	Amendments to introduce <b>nbn<sup>®</sup></b> Mobility VISP and <b>nbn<sup>®</sup></b> Mobility Private Network Layer 3	15 December 2021
1.5	Amendments to update certain Charges and to introduce the Product Features, GTP Acceleration and Port Forwarding, and new bandwidth profiles	28 February 2023
1.6	Amendments to clean up Planned Items	19 May 2023
1.7	Amendments to include VLAN assignment option and GRE Acceleration, updates to GTP Acceleration availability	28 June 2023
1.8	WBA5 and other amendments	1 December 2023
1.9	Amendments for future of BSS	14 October 2024

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### Environment

**nbn** asks that you consider the environment before printing this document.

# Introduction

This **nbn**<sup>®</sup> BSS ILA Product Description describes the **nbn**<sup>®</sup> BSS Products.

## Roadmap

A roadmap describing the structure of this **nbn**<sup>®</sup> BSS ILA Product Description is provided below.

### Part A: The **nbn**<sup>®</sup> BSS Products

Part A describes what the **nbn**<sup>®</sup> BSS Products are.

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## Part A: The **nbn**<sup>®</sup> BSS Products

### 1. **nbn**<sup>®</sup> BSS Products

(a) Each of the following is an **nbn**<sup>®</sup> **BSS Product**:

- (i) **nbn**<sup>®</sup> Virtual Internet Service Product (**nbn**<sup>®</sup> **VISP**);
  - (ii) **nbn**<sup>®</sup> Internet of Things (**nbn**<sup>®</sup> **IoT**);
  - (iii) **nbn**<sup>®</sup> Access Bandwidth Services Layer 3 (**nbn**<sup>®</sup> **ABSL3**);
  - (iv) **nbn**<sup>®</sup> Mobility Virtual Internet Service Product (**nbn**<sup>®</sup> **Mobility VISP**); and
  - (v) **nbn**<sup>®</sup> Mobility Private Network Layer 3,
- (together, the **nbn**<sup>®</sup> **BSS Products**).

(b) Each **nbn**<sup>®</sup> BSS Product:

- (i) is an Ethernet-based Layer 3 virtual connection that carries traffic between a UNI used to serve a Premises and the **nbn**<sup>®</sup> Upstream Network Boundary as described in the following table:

<b>nbn</b> <sup>®</sup> BSS Product	OSI Layer	<b>nbn</b> <sup>®</sup> Upstream Network Boundary
<b>nbn</b> <sup>®</sup> VISP	Layer 3	Internet Point of Presence
<b>nbn</b> <sup>®</sup> IoT	Layer 3	Internet Point of Presence
<b>nbn</b> <sup>®</sup> ABSL3	Layer 3	<ul style="list-style-type: none"> <li>• B-NNI; or</li> <li>• where the UNI to UNI Product Feature is applied, the Satellite Midway Point</li> </ul>
<b>nbn</b> <sup>®</sup> Mobility VISP	Layer 3	Internet Point of Presence
<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3	Layer 3	<ul style="list-style-type: none"> <li>• B-NNI</li> <li>• where the UNI to UNI Product Feature is applied, the Satellite Midway Point</li> </ul>

- (ii) is supplied by means of the BSS Network;
- (iii) enables RSP or its Downstream Service Providers to supply a Carriage Service or Content Service to a Premises; and
- (iv) comprises:

- (A) Product Components, which RSP must acquire as part of that **nbn**<sup>®</sup> BSS Product; and
- (B) optional Product Features, which RSP may elect to acquire, as specified in section 2.

## 2. Product Components and Product Features

- (a) Each **nbn**<sup>®</sup> BSS Product comprises the Product Components, which RSP must acquire, as described in the following table:

<b>nbn</b> <sup>®</sup> BSS Product	Product Components	Product Component described in
<b>nbn</b> <sup>®</sup> VISP <b>nbn</b> <sup>®</sup> IoT	UNI-D	Section 4
	IAC	Section 5
<b>nbn</b> <sup>®</sup> ABSL3	B-NNI	Section 3
	UNI-D	Section 4
	BVC	Section 6
<b>nbn</b> <sup>®</sup> Mobility VISP	UNI-D	Section 4
	IAC	Section 5
<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3	B-NNI	Section 3
	UNI-D	Section 4
	BVC	Section 6

- (b) Each **nbn**<sup>®</sup> BSS Product comprises the optional Product Features, which RSP may elect to acquire, as described in the following table:

Optional Product Feature	Optional Product Feature described in	<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
Access Bandwidth Pool (ABP)	Section 7	x	✓	✓*	x	x
Additional VLANs	Section 8	x	x	✓	x	✓
Bandwidth on Demand (BoD)	Section 9	x	x	✓*	x	x
B-NNI Redundancy	Section 10	x	x	✓	x	✓
Burst	Section 11	x	x	✓*	x	x
Customised Reporting	Section 12	✓	✓	✓	✓	✓

Disaster Recovery (DR)	Section 13	✓	✗	✗	✓	✓
Encryption	Section 14	✓	✓	✓	✓	✓
Fleet Plan	Section 15	✓	✗	✗	✗	✗
Operational Assurance Service	Section 16	✓	✓	✓	✓	✓
Performance Enhancing Proxy (PEP)	Section 17	✓	✓	✓	✓	✓
QoS Marking	Section 18	✓	✓	✓	✓	✓
Time of Day (ToD)	Section 19	✗	✗	✓*	✗	✗
UNI to UNI	Section 20	✗	✗	✓	✗	✓
VoIP Prioritisation	Section 21	✓	✗	✓	✓	✓
Port Forwarding	Section 22	✓	✓	✗	✓	✗
GTP Acceleration	Section 23	✓	✗	✓	✗	✓
GRE Acceleration	Section 24	✓	✗	✓	✗	✓

\* **Note:** Not available in respect of **nbn**<sup>®</sup> ABSL3 (Contended) Ordered Products.

- (c) Additional Product Features of Product Components are described in the sections that describe those Product Components.

## Part B: Required Product Components

Section 3 describes the B-NNI. RSP must order a B-NNI for each BSS POI where **nbn** supplies **nbn**® ABSL3 to RSP.

### 3. BSS Network-Network Interface (B-NNI)

#### 3.1 Applicable **nbn**® BSS Products

The B-NNI is a required Product Component for the following **nbn**® BSS Products:

<b>nbn</b> ® VISP	<b>nbn</b> ® IoT	<b>nbn</b> ® ABSL3	<b>nbn</b> ® Mobility VISP	<b>nbn</b> ® Mobility Private Network Layer 3
x	x	✓	x	✓

#### 3.2 B-NNI description

- A **BSS-Network-Network Interface** or **B-NNI** is the interface at a BSS POI where RSP traffic is handed over to the BSS Network.
- The B-NNI is the point of physical handover for all BVCs associated with that B-NNI.
- A B-NNI supplied in respect of **nbn**® ABSL3 or **nbn**® Mobility Private Network Layer 3 may only be made available at a BSS POI.
- The physical interface options for the B-NNI are:

B-NNI physical interface options
1 Gbps
10 Gbps

- The B-NNI Bearers associated with a B-NNI must have the same physical interface profile selected from the physical interface options set out in section 3.2(d) and must not be a combination.

Section 4 describes the UNI which must be ordered in conjunction with the IAC or BVC (as relevant) for each Premises where **nbn** supplies **nbn**® BSS to RSP.

### 4. User Network Interface (UNI)

#### 4.1 Applicable **nbn**® BSS Products

- The UNI is a required Product Component for the following **nbn**® BSS Products:

<b>nbn</b> ® VISP	<b>nbn</b> ® IoT	<b>nbn</b> ® ABSL3	<b>nbn</b> ® Mobility VISP	<b>nbn</b> ® Mobility Private Network Layer 3
✓	✓	✓	✓	✓



## 4.2 UNI description

- (a) The **User Network Interface** or **UNI** is the physical port on the VSAT NTD to which **nbn** supplies an **nbn**<sup>®</sup> BSS Product in respect of a Premises.
- (b) RSP must order at least one UNI for each Premises to which an **nbn**<sup>®</sup> BSS Product will be supplied.
- (c) Further details of UNI particulars are set out at section 4 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

## 4.3 UNI-D

- (a) The UNI-D port has an electrical interface and will not be made available with an optical interface.
- (b) It is a condition of the supply of a UNI-D Product Component that RSP must also specify:
  - (i) for **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> IoT and **nbn**<sup>®</sup> Mobility VISP, Product Features which RSP will acquire and which **nbn** will use to configure the IAC Product Component; or
  - (ii) for **nbn**<sup>®</sup> ABSL3 and **nbn**<sup>®</sup> Mobility Private Network Layer 3, Product Features which RSP will acquire and which **nbn** will use to configure the BVC Product Component,

in conjunction with that UNI-D Product Component.

## 4.4 IP Address

- (a) Each UNI-D facing the RSP Network used with **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> IoT and **nbn**<sup>®</sup> Mobility VISP will be provisioned with a public IP address supplied by **nbn** that RSP may use for IP-based communications to and from RSP Network, third party networks, or both.
- (b) The particulars of the IP address provisioned in respect of a UNI-D depends on the applicable **nbn**<sup>®</sup> BSS Product and the functionality requested by RSP.
- (c) In respect of **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> IoT and **nbn**<sup>®</sup> Mobility VISP Ordered Products, the products will, by default, be supplied using NAT mode of UNI-D IP address allocation. RSP will have the option of requesting NAT or Route Mode of UNI-D IP address allocation.
- (d) Further details of IP address particulars are set out at section 4 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

### Notes:

- If RSP operates an **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> IoT or **nbn**<sup>®</sup> Mobility VISP Ordered Product in Route Mode using **nbn**'s subnet, **nbn** will issue a /30 IP subnet address range to each Ordered Product
- If RSP operates an **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> IoT or **nbn**<sup>®</sup> Mobility VISP Ordered Product in Route Mode, **nbn** may permit RSP to supply public /24 IP address subnet range. The subnet will only be published by **nbn**.
- **nbn**<sup>®</sup> ABSL3 and **nbn**<sup>®</sup> Mobility Private Network Layer 3 will be provisioned with an IP address supplied by RSP.
- If RSP supplies an IP subnet it must inform **nbn** of how many IP addresses to allocate to an Ordered Product.

Section 5 describes the IAC which must be ordered for each Premises where **nbn** supplies **nbn**® VISP or **nbn**® IoT to RSP.

## 5. Internet Access Connection (IAC)

### 5.1 Applicable **nbn**® BSS Products

(a) The IAC is a required Product Component for the following **nbn**® BSS Products:

<b>nbn</b> ® VISP	<b>nbn</b> ® IoT	<b>nbn</b> ® ABSL3	<b>nbn</b> ® Mobility VISP	<b>nbn</b> ® Mobility Private Network Layer 3
✓	✓	✗	✓	✗

### 5.2 IAC description

- (a) **Internet Access Connection** or **IAC** is an Ethernet-based Layer 3 virtual connection on the BSS Network that carries RSP traffic to and from a UNI used to serve a Premises.
- (b) RSP must specify Product Features which RSP will acquire and which **nbn** will use to configure an IAC Product Component for each Premises to which the relevant **nbn**® BSS Product will be supplied:
- (i) for **nbn**® VISP and **nbn**® Mobility VISP:
    - (A) in one of the bandwidth profiles available for **nbn**® VISP set out in section 5.2(d); and
    - (B) with a data usage allowance set out in section 5.2(e); and
  - (ii) for **nbn**® IoT – in any of the PIR and CIR bandwidth profiles available for **nbn**® IoT set out in section 5.2(d),
- subject to sections 6 and 10 of the [nbn® BSS ILA Product Technical Specification](#).
- (c) **nbn** will map one IAC to a UNI used to serve the relevant Premises and will not map more than one IAC or one BVC to the same UNI.
- (d) Subject to section 5.2(f), the IAC bandwidth profiles are:<sup>1</sup>

<b>nbn</b> ® BSS Product	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
<b>nbn</b> ® VISP	PIR	30	1	N/A
	PIR	30	5	N/A
	PIR	13	13	N/A
	PIR	30	13	N/A
	PIR	50	5	N/A
	PIR	100	10	N/A
	PIR	100 (VISP Max)	10 (VISP Max)	N/A

Part B: Required Product Components

<b>nbn</b> <sup>®</sup> IoT	PIR	0.05 – 2.00	0.05 – 2.00	0.01
	CIR	0.01 – 2.00	0.01 – 2.00	0.01
<b>nbn</b> <sup>®</sup> Mobility VISP	PIR	30	5	N/A

**Notes:**

1. To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how the PIR and CIR for these bandwidth profiles is to be interpreted in section 28.1 and 28.2 below; and (3) sections 6 and 10 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

- (e) Subject to section 5.2(f), the contracted IAC data usage allowances, and associated additional data usage allowance top-ups, per Quota Cycle are:

<b>nbn</b> <sup>®</sup> BSS Product	IAC bandwidth profiles (Mbps)	Contracted IAC data usage allowance options (GB)	Data usage allowance top-ups (GB)
<b>nbn</b> <sup>®</sup> VISP	30/1, 30/5, 13/13, 30/13, 50/5 or 100/10	100, 200, 300, 400, 500, 600, 700, 800, 900 or 1,000 <sup>1</sup>	100
		Uncapped <sup>2</sup>	N/A
	VISP Max (100/10)	100 <sup>1</sup>	100
		Uncapped <sup>2</sup>	N/A
<b>nbn</b> <sup>®</sup> Mobility VISP	30/5	100, 200, 300, 400, 500, 600, 700, 800, 900 or 1,000 <sup>1</sup>	100

**Notes:**

1. The following applies in respect of the bandwidth profiles listed in this section 5.2(e) that do not have an uncapped data usage allowance:
  - a. Data usage by each IAC includes both download and upload usage.
  - b. Data usage is measured based on Layer 3 packets traversing the IAC, calculated in accordance with section 6.3 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).
  - c. Once the IAC reaches its contracted data usage allowance in a Quota Cycle, the contracted data usage allowance will automatically be subject to data usage allowance top-ups in increments of 100GB. A Charge will apply under the [nbn<sup>®</sup> BSS ILA Price List](#) for each such data usage allowance top-up, except that for **nbn**<sup>®</sup> VISP IACs that are not supplied with the Fleet Plan Product Feature:
    - i. this Charge will only apply until the total data usage allowance for that IAC for that Quota Cycle equals 1TB; and
    - ii. no Charge will apply to any further data usage allowance top-up above 1TB for that IAC for that Quota Cycle.
  - d. Any additional data usage allowance top-up will only be available to RSP until the end of the Quota Cycle in which that top-up was acquired, following standard processes determined by **nbn** from time to time.

2. To be read subject to the capacity management provisions for the BSS Network in section 28.6 below and the [nbn® BSS ILA Fair Use Policy](#).
- (f) The IAC bandwidth profiles and data usage allowances in respect of an **nbn®** BSS Product may be different to the profiles set out in sections 5.2(d) and 5.2(e) in the following circumstances:
- (i) for bandwidth profiles, if RSP acquires:
    - (A) ABP (as set out in section 7.2); or
    - (B) DR (as set out in section 13.2(c)); and
  - (ii) for data usage allowances in respect of **nbn®** VISIP or **nbn®** Mobility VISIP, if RSP acquires:
    - (A) DR (as set out in section 13.2(d)); or
    - (B) Fleet Plan (as set out in section 15.2(b)(ii)).

Section 6 describes the BVC which must be ordered for each Premises where **nbn** supplies **nbn®** ABSL3 to RSP.

## 6. Broadband Virtual Connection (BVC)

### 6.1 Applicable **nbn®** BSS Products

- (a) The BVC is a required Product Component for the following **nbn®** BSS Products:

<b>nbn®</b> VISIP	<b>nbn®</b> IoT	<b>nbn®</b> ABSL3	<b>nbn®</b> Mobility VISIP	<b>nbn®</b> Mobility Private Network Layer 3
✘	✘	✔	✘	✔

### 6.2 BVC description generally

- (a) **Broadband Virtual Connection** or **BVC** is an Ethernet-based Layer 3 virtual connection on the BSS Network that carries RSP traffic to and from a UNI used to serve a Premises.
- (b) RSP must specify the product features which RSP will acquire and which **nbn** will use to configure a BVC Product Component for each Premises to which the relevant **nbn®** BSS Product will be supplied, as well as:
- (i) for **nbn®** ABSL3 (Uncontended), one of the bandwidth profiles available in section 6.3(a);
  - (ii) for **nbn®** ABSL3 (Contended), the individual BVCs that will be selected from those available in section 6.4(b), with attributes selected in accordance with section 6.4(a); and
  - (iii) for **nbn®** Mobility Private Network Layer 3:
    - (A) one of the bandwidth profiles available for **nbn®** Mobility Private Network Layer 3 set out in section 6.5(a); and
    - (B) a data usage allowance set out in section 6.5(b),

subject to sections 5 and 10 of the [nbn® BSS ILA Product Technical Specification](#).

- (c) **nbn** will map one BVC to a UNI used to serve the relevant Premises and will not map more than one BVC or one IAC to the same UNI.

### 6.3 BVC description – **nbn**<sup>®</sup> ABSL3 (Uncontended)

- (a) In respect of **nbn**<sup>®</sup> ABSL3 (Uncontended), the BVC bandwidth profiles are:

<b>nbn</b> <sup>®</sup> BSS Product	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
<b>nbn</b> <sup>®</sup> ABSL3 (Uncontended)	CIR	1 - 50	1 - 13	1

**Note:** To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how CIR for these bandwidth profiles is to be interpreted in sections 28.1 and 28.2 below; and (3) sections 5 and 10 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

### 6.4 BVC description – **nbn**<sup>®</sup> ABSL3 (Contended)

- (a) In respect of **nbn**<sup>®</sup> ABSL3 (Contended), and subject to sections 6.4(b) and 6.4(c), RSP may order:
- (i) a CIR bandwidth service from one of the bandwidth profiles in section 6.4(b) that can be shared by one or more other BVCs on a contended basis; and
  - (ii) BVCs to be associated with that contended bandwidth (up to the applicable threshold set out in section 6.4(c)).
- (b) The bandwidth profiles available to RSP for CIR bandwidth under section 6.4(a)(i) are:<sup>1</sup>

Contention ratio	CIR bandwidth profile Forward/Return (Mbps)				
40:1	N/A	100/10 <sup>2</sup>	150/15 <sup>2</sup>	175/15 <sup>2</sup>	200/15 <sup>2</sup>
20:1	50/5	100/10	150/15	175/15 <sup>2</sup>	N/A
10:1	10/5	20/5	50/5	20/10	50/10
5:1	10/5	20/5	50/5	N/A	N/A

**Notes:**

1. To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how CIR for these bandwidth profiles is to be interpreted in sections 28.1 and 28.2 below; and (3) sections 5 and 10 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).
  2. These bandwidth profiles will only be available on and from the relevant Commercial Launch Date.
- (c) In respect of each BVC ordered under section 6.4(a)(ii):
- (i) each such BVC will not have a separate bandwidth profile as set out in section 6.3(a);
  - (ii) **nbn** will configure how CIR bandwidth is allocated to each such BVC in accordance with the contention ratio referred to in section 6.4(b);

- (iii) the total bandwidth available to each such BVC, and all BVCs associated with the same CIR contended bandwidth, will not exceed the bandwidth ordered by RSP under section 6.4(b); and
- (iv) **nbn** will supply QoS Profile 3 in respect of each such BVC.

## 6.5 BVC description – **nbn**® Mobility Private Network Layer 3

- (a) In respect of **nbn**® Mobility Private Network Layer 3, the BVC bandwidth profiles are:

<b>nbn</b> ® BSS Product	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
<b>nbn</b> ® Mobility Private Network Layer 3	PIR	30	5	N/A

**Note:** To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how PIR for this bandwidth profile is to be interpreted in sections 28.1 and 28.2 below; and (3) sections 5 and 10 of the [nbn® BSS ILA Product Technical Specification](#).

- (b) Subject to section 6.6, the **nbn**® Mobility Private Network Layer 3 data usage allowances are:

<b>nbn</b> ® BSS Product	Maximum contracted BVC data usage allowance (GB)	Additional data usage allowance increments (GB)
<b>nbn</b> ® Mobility Private Network Layer 3	100 – 1000	100

### Notes:

- Data usage by each BVC includes both download and upload usage.
- Data usage is measured based on Layer 3 packets traversing the BVC, calculated in accordance with section 5.5 of the [nbn® BSS ILA Product Technical Specification](#).
- Once the BVC reaches the allocated data usage allowance, the allocated data usage allowance will be automatically topped up in further increments of 100GB for the applicable period following standard processes determined by **nbn** from time to time.
- Any additional data usage allowance increment will only be available to RSP until the end of the applicable period in which such an increment was acquired, following standard processes determined by **nbn** from time to time.
- Contracted BVC data usage allowances are available in 100 GB increments.

## 6.6 Limitations on supply of BVCs

- (a) The BVC bandwidth profiles and data usage allowances in respect of an **nbn**® BSS Product may be different to the profiles set out in sections 6.3 to 6.5 (as applicable) in the following circumstances:
- (i) for bandwidth profiles, if RSP acquires:
    - (A) ABP (as set out in section 7.2);
    - (B) Burst (as set out in section 11.3(a));
    - (C) BoD (as set out in section 9.2(b)); and

- (D) ToD (as set out in section 19.2(b)); and
- (ii) for data usage allowances in respect of **nbn**<sup>®</sup> Mobility Private Network Layer 3, if RSP acquires DR (as set out in section 13.2(d)).

## Part C: Optional Product Features

Section 7 describes the optional ABP Product Feature available for **nbn**<sup>®</sup> IoT and **nbn**<sup>®</sup> ABSL3.

### 7. Access Bandwidth Pool (ABP)

#### 7.1 Applicable **nbn**<sup>®</sup> BSS Products

(a) ABP is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3 (1)	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
<b>x</b>	✓	✓	<b>x</b>	<b>x</b>

**Note:** (1) ABP is not available in respect of **nbn**<sup>®</sup> ABSL3 (Contended) Ordered Products, as these Ordered Products are individual services only operating in a bandwidth managed by **nbn**.

#### 7.2 ABP Description (RSP Managed)

- (a) **Access Bandwidth Pool** or **ABP** is an optional Product Feature of **nbn**<sup>®</sup> IoT and **nbn**<sup>®</sup> ABSL3 (not **nbn** managed ABP) that allows specified bandwidth to be shared by:
- (i) one or more IACs; or
  - (ii) one or more BVCs,
- (each an **ABP Member**).
- (b) Subject to section 7.2(c) and section 8.1 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#), RSP may:
- (i) order an ABP in any of the bandwidth profiles set out in section 7.2 (**ABP Bandwidth**); and
  - (ii) associate an ABP with ABP Members delivered solely using one Beam.
- (c) Each ABP:
- (i) may only be associated with IACs or BVCs configured by **nbn** for RSP (and not any Other RSP);
  - (ii) may be associated with either IACs or BVCs, but not both; and
  - (iii) must not be associated with an IAC or BVC that is a member of another ABP.
- (d) Subject to section 8.1 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#):
- (i) each ABP Member will not have a separate bandwidth profile as set out in section 5.2(d) or section 6.3(a);
  - (ii) RSP may configure how CIR and PIR bandwidth is allocated to each ABP Member in accordance with section 7.3(c);
  - (iii) the total bandwidth available to each ABP Member, and all ABP Members, of an ABP will not exceed the ABP Bandwidth; and



- (iv) for an ABP in respect of **nbn**<sup>®</sup> ABSL3 BVCs, in addition to the PIR ABP Bandwidth it elects to acquire, RSP must acquire CIR bandwidth such that the maximum aggregate PIR:CIR ABP Bandwidth ratio in any ABP Beam is 4:1.
- (e) If RSP fails to comply with this section 7.2, without limiting any rights **nbn** may have in relation to such failure under the [Interim Terms](#) or the [nbn<sup>®</sup> BSS ILA Fair Use Policy](#), **nbn** may modify the ABP and any associated IACs or BVCs following standard processes determined by **nbn** from time to time.

### 7.3 ABP bandwidth profiles

- (a) For an ABP supplied in respect of **nbn**<sup>®</sup> IoT IACs the available bandwidth profiles are:

- (i) before the relevant Commercial Launch Date:

ABP mode	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
Beam ABP	PIR	1 – 50	1– 50	1

- (ii) on and from the relevant Commercial Launch Date:

ABP mode	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
Beam ABP	PIR	0.5 – 50	0.5 – 50	0.1

**Note:**

1. To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how the PIR for these bandwidth profiles is to be interpreted in section 28.1 below; and (3) section 8.1 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).
2. **nbn** will not provision ABP capacity in respect of an ABP Member in a Beam where that Beam is at or near capacity.
3. Sharing ABP Bandwidth across multiple Beams is planned to be made available at a date to be notified by **nbn**.

- (b) For an ABP in respect of **nbn**<sup>®</sup> ABSL3 BVCs, the available bandwidth profiles are:

- (i) before the relevant Commercial Launch Date:

ABP mode	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
Beam ABP	CIR	1 – 50	1 – 50	1
Beam ABP	PIR	1 – 50	1 – 50	1

- (ii) on and from the relevant Commercial Launch Date:

ABP mode	CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
Beam ABP	CIR	0.5 – 50	0.5 – 50	0.1
Beam ABP	PIR	0.5 – 50	0.5 – 50	0.1

**Note:**

- To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how the PIR and CIR for these bandwidth profiles is to be interpreted in sections 28.1 and 28.2 below; and (3) section 8.1 of the [nbn® BSS ILA Product Technical Specification](#).
  - **nbn** will not provision ABP capacity in respect of an ABP Member in a Beam where that Beam is at or near capacity.
  - Sharing ABP Bandwidth across multiple Beams is planned to be made available at a date to be notified by **nbn**.
- (c) RSP may allocate the ABP Bandwidth in a Beam to each ABP Member in that Beam in accordance with the following table and such other standard processes determined by **nbn** from time to time:

(i) before the relevant Commercial Launch Date:

nbn® BSS Product	ABP mode	ABP Member PIR / CIR	ABP bandwidth allocated per ABP Member (in Mbps)		In increments of
nbn® ABSL3	Beam ABP	CIR	Forward	0.01 – 50	0.01 Mbps up to 2 Mbps, and 1 Mbps thereafter
			Return	0.01 – 13	0.01 Mbps up to 2 Mbps, and 1 Mbps thereafter
	Beam ABP	PIR	Forward	1 – 50	1 Mbps
			Return	1 – 13	1 Mbps
nbn® IoT	Beam ABP	PIR	Forward	0.01 – 2.00	0.01 Mbps
			Return	0.01 – 2.00	0.01 Mbps

(ii) on and from the relevant Commercial Launch Date:

nbn® BSS Product	ABP mode	ABP Member PIR / CIR	ABP bandwidth allocated per ABP Member (in Mbps)		In increments of
nbn® ABSL3	Beam ABP	CIR	Forward	0.01 – 50	0.01 Mbps
			Return	0.01 – 13	0.01 Mbps
	Beam ABP	PIR	Forward	0.01 – 50	0.01 Mbps
			Return	0.01 – 13	0.01 Mbps
nbn® IoT	Beam ABP	PIR	Forward	0.01 – 2.00	0.01 Mbps
			Return	0.01 – 2.00	0.01 Mbps

Section 8 describes the optional Additional VLANs Product Feature available for **nbn**<sup>®</sup> ABSL3 and **nbn**<sup>®</sup> Mobility Private Network Layer 3.

## 8. Additional VLANs

### 8.1 Applicable **nbn**<sup>®</sup> BSS Products

Additional VLANs are available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
x	x	✓	x	✓

### 8.2 Additional VLANs Description

- (a) **Additional VLANs** is an optional Product Feature of an **nbn**<sup>®</sup> ABSL3 BVC and **nbn**<sup>®</sup> Mobility Private Network Layer 3 BVC Product Component, which is used to associate one or more VLAN (S-TAG) as part of a shared common network with RSP Network.
- (b) An **nbn**<sup>®</sup> ABSL3 BVC or **nbn**<sup>®</sup> Mobility Private Network Layer 3 BVC Product Component may be configured with multiple VLANs to logically partition traffic to reflect the logical structure of RSP Network or End User networks.
- (c) **nbn** offers the following Additional VLAN options:

<b>nbn</b> <sup>®</sup> ABSL3 and <b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
1 Additional VLAN
2 Additional VLANs
3 Additional VLANs
4 Additional VLANs

- (d) If RSP does not select any of the Additional VLAN options set out in section 8.2(c) in respect of an **nbn**<sup>®</sup> ABSL3 BVC or **nbn**<sup>®</sup> Mobility Private Network Layer 3 BVC, **nbn** will configure the network with an initial VLAN.
- (e) Full details of VLAN configurations are set out at sections 5.3 and 8.3 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

Section 9 describes the optional BoD Product Feature available for **nbn**<sup>®</sup> ABSL3.

## 9. Bandwidth on Demand (BoD)

### 9.1 Applicable **nbn**<sup>®</sup> BSS Products

BoD is available in respect of the following **nbn**<sup>®</sup> BSS Products:

nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3 (1)	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
✘	✘	✓	✘	✘

**Note:** (1) Not available in respect of nbn<sup>®</sup> ABSL3 (Contended) Ordered Products.

## 9.2 BoD Description

- (a) **Bandwidth on Demand** or **BoD** is an optional Product Feature of the BVC Product Component that allows RSP to access BVC bandwidth during a Demand Event.
- (b) The BoD bandwidth profiles are:

CIR/PIR	Forward (Mbps)	Return (Mbps)	In increments of (Mbps)
CIR	1 – 50	1 – 13	1

**Note:** To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how the CIR for these bandwidth profiles is to be interpreted in sections 28.1 and 28.2 below; and (3) section 8.4 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

- (c) While the BVC is not operating at the selected BoD bandwidth profile during a Demand Event, only a nominal stream of data will be accepted on the BVC to enable “keep alive” messages to be sent.
- (d) BoD bandwidth will only be accessible:
- (i) if a Demand Event occurs; and
  - (ii) for the duration of the Demand Event.
- (e) BoD cannot be used in respect of an Ordered Product in respect of which nbn supplies the following Product Features:
- (i) Burst; and
  - (ii) ToD.
- (f) If RSP fails to comply with this section 9.2, without limiting any rights nbn may have in relation to such failure under the [Interim Terms](#) or the [nbn<sup>®</sup> BSS ILA Fair Use Policy](#), nbn may modify the BoD and any associated BVC following standard processes determined by nbn from time to time.

*Section 10 describes the optional B-NNI Redundancy Product Feature available in respect of nbn<sup>®</sup> ABSL3 and nbn<sup>®</sup> Mobility Private Network Layer 3.*

## 10. B-NNI Redundancy

### 10.1 Applicable nbn<sup>®</sup> BSS Products

B-NNI Redundancy is available in respect of the following nbn<sup>®</sup> BSS Products:

nbn® VISP	nbn® IoT	nbn® ABSL3	nbn® Mobility VISP	nbn® Mobility Private Network Layer 3
x	x	✓	x	✓

## 10.2 B-NNI Redundancy Description

- (a) **B-NNI Redundancy** is an optional Product Feature of the B-NNI Product Component that provides RSP with physical interface redundancy, geographic redundancy, or both.
- (b) **nbn** offers the following B-NNI Redundancy options:

Options
Single Interface (Single BSS POI)
Redundant Interface (Single BSS POI)
Single Interface (Redundant BSS POI)
Redundant Interface (Redundant BSS POI)

**Note:** To be read subject to: (1) section 3.2 of the [nbn® BSS ILA Product Technical Specification](#); and (2) section 3 of the [nbn® BSS ILA Service Level Schedule](#).

- (c) If RSP does not select any of the B-NNI Redundancy options set out in section 10.2(b) in respect of a specific B-NNI Ordered Product Component, the Single Interface (Single BSS POI) configuration will apply by default.
- (d) Further details of all B-NNI Redundancy options are set out at section 3.2 of the [nbn® BSS ILA Product Technical Specification](#).
- (e) To acquire B-NNI Redundancy in a Single Interface (Redundant BSS POI) variant or Redundant Interface (Redundant BSS POI) variant, RSP must interconnect with the BSS Network at both BSS POIs.

*Section 11 describes the optional Burst Product Feature available for **nbn® IoT** and **nbn® ABSL3**.*

## 11. Burst

### 11.1 Applicable nbn® BSS Products

- (a) The Burst option is available in respect of the following **nbn® BSS Products**:

nbn® VISP	nbn® IoT	nbn® ABSL3(1)	nbn® Mobility VISP	nbn® Mobility Private Network Layer 3
x	x	✓	x	x

**Note:** (1) Not available in respect of **nbn® ABSL3 (Contended) Ordered Products**.

### 11.2 Burst Description

- (a) Burst is an optional Product Feature of the BVC Product Component.
- (b) RSP:

- (i) may order Burst in any of the PIR bandwidth profiles set out in section 11.3(a); and
  - (ii) may only order Burst with respect to a Product Component that is not an ABP Member, unless the relevant Commercial Launch Date has passed for Burst with respect to BVC Product Components that are ABP Members.
- (c) Burst cannot be ordered in respect of an Ordered Product in respect of which **nbn** supplies the following Product Features:
- (i) ABP, unless the relevant Commercial Launch Date has passed for Burst with respect to BVC Product Components that are ABP Members;
  - (ii) BoD; and
  - (iii) ToD.
- (d) If RSP fails to comply with this section 11.2, without limiting any rights **nbn** may have in relation to such failure under the [Interim Terms](#) or the [nbn® BSS ILA Fair Use Policy](#), **nbn** may modify the relevant BVC following standard processes determined by **nbn** from time to time.

### 11.3 Burst options

- (a) The available Burst options are:<sup>1</sup>

nbn® BSS Product	Burst Option (Mbps)
<b>nbn® ABSL3</b>	10 PIRF
	20 PIRF
	50 PIRF
	100 PIRF
	150 PIRF
	175 PIRF <sup>2</sup>
	200 PIRF <sup>2</sup>
	5 PIRR
	10 PIRR
	15 PIRR

**Notes:**

1. To be read subject to: (1) the maximum CIR bandwidth profiles for the relevant **nbn®** BSS Products set out in section 6.3(a); (2) the capacity management provisions for the BSS Network in section 28.6 below; and (3) the description of how the PIR for these bandwidth profiles is to be interpreted in section 28.1 below.
2. These options will only be available on and from the relevant Commercial Launch Date.

Section 12 describes the optional Customised Reporting Product Feature available for the **nbn**<sup>®</sup> BSS Products.

## 12. Customised Reporting

### 12.1 Applicable **nbn**<sup>®</sup> BSS Products

- (a) Customised Reporting is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>	<b>x</b>

- (b) From 14 October 2024, Customised Reporting will cease to be available in respect of any **nbn**<sup>®</sup> BSS Products.

### 12.2 Customised Reporting Description

- (a) **Customised Reporting** is an optional Product Feature available in respect of an **nbn**<sup>®</sup> BSS Product that provides RSP with the ability to request the development of bespoke enhanced customised reporting.
- (b) If RSP does not select the Customised Reporting option in respect of a specific **nbn**<sup>®</sup> BSS Ordered Product or Customised Reporting is not available, Standard Reporting will apply by default.
- (c) **nbn** may provide further details of Standard Reporting as part of any standard processes determined by **nbn** from time to time.

Section 13 describes the optional DR Product Feature available for **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> Mobility VISP and **nbn**<sup>®</sup> Mobility Private Network Layer 3.

## 13. Disaster Recovery (DR)

### 13.1 Applicable **nbn**<sup>®</sup> BSS Products

Disaster Recovery is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
✓	<b>x</b>	<b>x</b>	✓	✓

### 13.2 DR Description

- (a) **Disaster Recovery** or **DR** is an optional Product Feature of **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> Mobility VISP and **nbn**<sup>®</sup> Mobility Private Network Layer 3 that allows RSP to access IAC or BVC (as applicable) bandwidth and data usage allowances during specified circumstances.
- (b) RSP may select one of the following two modes of operation:
- (i) **Seamless mode:** RSP may access IAC or BVC (as applicable) bandwidth selected from the relevant table in section 13.2(c) along with:

- (A) an initial DR data usage allowance for each Quota Cycle as set out in section 13.2(d); and
  - (B) if that initial DR data usage allowance is exceeded during a Quota Cycle, allocated DR data usage allowances (including as topped up in accordance with section 13.2(e)) allocated in accordance with section 13.2(d).
- (ii) **Manual mode:** When the IAC is not operating at the IAC bandwidth selected by RSP from the relevant table in section 13.2(c), the IAC will operate with a bandwidth of 10/10 kbps. The relevant DR bandwidth and data usage allowances (including as topped up in accordance with section 13.2(e)) will only be accessible:
- (A) if a Disaster Event occurs; and
  - (B) for the duration of the Disaster Event.
- (c) The available DR bandwidth profiles are:
- (i) in respect of the manual mode the following symmetrical bandwidth profile:

nbn <sup>®</sup> BSS Product	CIR/PIR	Symmetrical Forward and Return (Mbps)
nbn <sup>®</sup> VISP	PIR	13

- (ii) in respect of the seamless mode, the following bandwidth profiles:

nbn <sup>®</sup> BSS Product	CIR/PIR	Forward and Return (Mbps)
nbn <sup>®</sup> VISP	PIR	30/1
	PIR	30/5
	PIR	30/13
nbn <sup>®</sup> Mobility VISP	PIR	30/5
nbn <sup>®</sup> Mobility Private Network Layer 3	PIR	30/5

**Note:** To be read subject to: (1) the capacity management provisions for the BSS Network in section 28.6 below; (2) the description of how the PIR for these bandwidth profiles is to be interpreted in section 28.1 below; (3) section 8.5 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#); and (4) section 4.4 of the [nbn<sup>®</sup> BSS ILA Fair Use Policy](#).

- (d) The initial DR data usage allowance allocated by nbn if RSP acquires DR is:

nbn <sup>®</sup> BSS Product	Operational mode	Bandwidth profile when not operating at DR bandwidth	Bandwidth profile during DR event	Initial allocated DR data usage allowance by IAC or BVC(GB)	Allocated DR data usage allowance by IAC or BVC (GB)	Allowance reset cycle
nbn <sup>®</sup> VISP	Seamless	As selected by RSP	N/A	5	40	See section 13.2(f)



	Manual	10/10 Kbps	As selected by RSP	N/A	100	See section 13.2(g)
<b>nbn</b> <sup>®</sup> Mobility VISP	Seamless	As selected by RSP	N/A	5	20	See section 13.2(f)
<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3	Seamless	As selected by RSP	N/A	5	20	See section 13.2(f)

**Note:**

- *Data usage by each IAC includes both download and upload usage.*
  - *Data usage is measured based on Layer 3 packets traversing the IAC or BVC (as applicable), calculated in accordance with sections 5.5 and 6.3 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).*
- (e) Once RSP reaches the allocated DR data usage allowance, the allocated DR data usage allowance will be automatically topped up in increments of 40GB (for **nbn**<sup>®</sup> VISP) or 20GB (for **nbn**<sup>®</sup> Mobility VISP and **nbn**<sup>®</sup> Mobility Private Network Layer 3) for seamless mode and 100GB for manual mode for the applicable period following standard processes determined by **nbn** from time to time.
- (f) Any seamless mode DR data usage allowance acquired by RSP will be available to RSP until the end of the relevant Quota Cycle. Any unused DR data usage allowance will not rollover into any subsequent period.
- (g) Any manual mode DR data usage allowance acquired by RSP will be available to RSP until the end of the current Quota Cycle. Any unused DR data usage allowance will not rollover into any subsequent Quota Cycle.
- (h) If RSP selects the DR Product Feature in respect of an IAC or BVC (as applicable), RSP will not have access to any bandwidth or data usage allowance in respect of that IAC or BVC (as applicable) other than the DR bandwidth and data usage allowance under this section 13.2.
- (i) DR cannot be used in connection with an Ordered Product in respect of which **nbn** supplies the Fleet Plan Product Feature.
- (j) If RSP fails to comply with this section 13.2, without limiting any rights **nbn** may have in relation to such failure under the [Interim Terms](#) or the [nbn<sup>®</sup> BSS ILA Fair Use Policy](#), **nbn** may modify the DR and any associated IAC or BVC (as applicable) following standard processes determined by **nbn** from time to time.

*Section 14 describes the optional Encryption Product Feature available for the **nbn**<sup>®</sup> BSS Products.*

## 14. Encryption

### 14.1 Applicable **nbn**<sup>®</sup> BSS Products

Encryption is available in respect of the following **nbn**<sup>®</sup> BSS Products:

nbn® VISP	nbn® IoT	nbn® ABSL3	nbn® Mobility VISP	nbn® Mobility Private Network Layer 3
✓	✓	✓	✓	✓

## 14.2 Encryption Description

- (a) **Encryption** is an optional Product Feature that takes place over-the-air using Advanced Encryption Standard with 256 bits (AES-256).
- (b) Encryption is applied to traffic between the relevant VSAT NTD used to serve the relevant Premises and the DPS. Encryption is not applied to traffic between the DPS and the **nbn®** Upstream Network Boundary in respect of an IAC or BVC (as applicable) that serves that Premises.
- (c) If Encryption is applied to:
- an IAC, additional data usage required for encrypted data will not count towards the ordered IAC data usage allowance; and
  - an IAC or a BVC, additional bandwidth used for encrypted traffic will detract from IAC or BVC bandwidth available for use by RSP.
- (d) Further details of Encryption are set out at section 8.6 of the [nbn® BSS ILA Product Technical Specification](#).

Section 15 describes the optional Fleet Plan Product Feature available for **nbn®** VISP.

## 15. Fleet Plan

### 15.1 Applicable **nbn®** BSS Products

Fleet Plan is available in respect of the following **nbn®** BSS Products:

nbn® VISP	nbn® IoT	nbn® ABSL3	nbn® Mobility VISP	nbn® Mobility Private Network Layer 3
✓	✗	✗	✗	✗

### 15.2 Fleet Plan Description

- (a) **Fleet Plan** is an optional Product Feature of **nbn®** VISP that allows data usage allowances to be shared amongst two or more **nbn®** VISP IACs with PIR bandwidth profiles which do not have an uncapped data usage allowance (each, a **Fleet Plan Member**).
- (b) Subject to section 15.2(c):
- a Fleet Plan may be associated with Fleet Plan Members delivered solely using one Beam or delivered using different Beams;  
**Note:** *nbn* will not provision Fleet Plan capacity in respect of a Fleet Plan Member in a Beam where that Beam is at or near capacity.
  - each Fleet Plan Member must have the same bandwidth profile and may have an individual data usage allowance selected by RSP as set out in section 5.2;

- (iii) the data usage allowance for the Fleet Plan is the sum of all IAC data usage allowances of all of its Fleet Plan Members (the **Fleet Plan Data Allowance**);
  - (iv) any Fleet Plan Member may access all of the Fleet Plan Data Allowance;
  - (v) any data usage (upload and download) by any Fleet Plan Member is counted against the Fleet Plan Data Allowance; and
  - (vi) if data usage (upload and download) by a Fleet Plan Member results in the Fleet Plan Data Allowance being exceeded, the data usage allowance for that Fleet Plan Member will be topped up for the applicable Quota Cycle, following standard processes determined by **nbn** from time to time.
- (c) Each Fleet Plan:
- (i) may only be associated with **nbn**<sup>®</sup> VISP IACs supplied to RSP;
  - (ii) must not be associated with an **nbn**<sup>®</sup> VISP IAC that is a member of another Fleet Plan; and
  - (iii) may only comprise Fleet Plan Members that have the same IAC bandwidth profile.
- (d) Fleet Plan cannot be used in respect of an Ordered Product in respect of which **nbn** supplies the DR Product Feature.
- (e) If RSP fails to comply with this section 15.2, without limiting any rights **nbn** may have in relation to such failure under the [Interim Terms](#) or the [nbn<sup>®</sup> BSS ILA Fair Use Policy](#), **nbn** may modify the Fleet Plan and any associated IACs following standard processes determined by **nbn** from time to time.

*Section 16 describes the optional Operational Assurance Service Product Feature available for the **nbn**<sup>®</sup> BSS Products.*

## 16. Operational Assurance Service

### 16.1 Applicable **nbn**<sup>®</sup> BSS Products

Operational Assurance Service is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
✓	✓	✓	✓	✓

### 16.2 Operational Assurance Service Description

- (a) **Operational Assurance Service** is an optional Product Feature available in respect of an **nbn**<sup>®</sup> BSS Product that provides RSP with enhanced operational and maintenance support and fault rectification options per Ordered Product.
- (b) **nbn** offers the following Operational Assurance Service options (availability of which will depend on whether RSP has selected the Self Installation & Assurance Mode):

Options	nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
Assurance Self-Installation – Bronze	✓	✓	✓	✓	✓
Assurance - Bronze	✓*	✓*	✓*	✗	✗
Assurance - Silver	✓*	✓*	✓*	✗	✗
Assurance - Gold	✓*	✓*	✓*	✗	✗

**\*Note:**

- If RSP has selected the Self Installation & Assurance Mode, RSP may only select the Assurance Self-Installation – Bronze option.
- (c) If RSP does not select any of the Operational Assurance Service options set out in section 16.2(b) in respect of a specific **nbn<sup>®</sup>** BSS Ordered Product (where such an election is available), the Assurance - Bronze Operational Assurance Service or Assurance Self-Installation - Bronze Operational Assurance Service, as relevant (depending on whether RSP has selected the Self Installation & Assurance Mode), will apply by default.
- (d) The Operational Assurance Service option for an Ordered Product will be provided on an annual basis, and automatically renewed in accordance with standard processes determined by **nbn** from time to time on each anniversary of that 12-month period, until the date that:
- (i) RSP modifies the Operational Assurance Service option; or
  - (ii) **nbn** disconnects or otherwise ceases to supply the relevant Ordered Product in accordance with this Agreement,
- unless terminated earlier by RSP giving no less than 30 calendar days' notice before the expiry of the relevant 12-month period.
- (e) Section 16.2(d) does not affect any Minimum Term that RSP has selected for that Ordered Product or any Early Termination Payment that would otherwise be payable in the event of a disconnection or modification contemplated by section 24(a)(ii) of the [nbn<sup>®</sup> BSS ILA Price List](#).
- (f) If RSP upgrades an Operational Assurance Service option in respect of an Ordered Product (e.g. from Assurance - Bronze to Assurance - Silver or Assurance - Gold, or from Assurance - Silver to Assurance - Gold), all existing Service Levels, Operational Targets or Performance Objectives in respect of the previous Operational Assurance Service option will continue to apply until the date that is 30 calendar days from the date on which the upgrade is completed.
- (g) Further details of all Operational Assurance Services are set out at sections 2 and 7 of the [nbn<sup>®</sup> BSS ILA Service Level Schedule](#).

Section 17 describes the optional PEP Product Feature available for **nbn**<sup>®</sup> BSS Products.

## 17. Performance Enhancing Proxy (PEP)

### 17.1 Applicable **nbn**<sup>®</sup> BSS Products

(a) PEP is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
✓	✓	✓	✓	✓

### 17.2 Performance Enhancing Proxy (PEP) Description

- (a) The BSS Network processes traffic carried by an IAC or a BVC through the DPS.
- (b) RSP may elect to disable the use of PEP for any given IAC or a BVC.
- (c) If RSP elects to disable the use of PEP for an IAC or a BVC, the performance and reliability of that IAC or a BVC (as relevant) may be adversely affected.
- (d) Further details in relation to PEP are set out at section 8.8 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

Section 18 describes the optional QoS Marking Product Feature available for **nbn**<sup>®</sup> BSS Products.

## 18. QoS Marking

### 18.1 Applicable **nbn**<sup>®</sup> BSS Products

(a) QoS Marking is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
✓	✓	✓	✓	✓

### 18.2 QoS Marking Description

- (a) **Quality of Service Marking** or **QoS Marking** is an optional Product Feature available in respect of an **nbn**<sup>®</sup> BSS Product that provides a capability for RSP traffic carried by a BVC or IAC to be scheduled within the BSS Network in traffic classes according to specified QoS Marking profile options.
- (b) The QoS Marking options, Queue Type, and BSS Traffic Class in respect of the relevant **nbn**<sup>®</sup> BSS Products are:

QoS Marking Options		Queue Type	BSS Traffic Class	<b>nbn</b> <sup>®</sup> BSS Product
Standard	QoS Profile 1	Priority	BSS-TC1	<b>nbn</b> <sup>®</sup> ABSL3*
		Best Effort	Default	

	QoS Profile 2	Priority	BSS-TC1	<b>nbn</b> <sup>®</sup> ABSL3*
		Weighted	BSS-TC2	
		Best Effort	Default	
	QoS Profile 3	Priority	BSS-TC1	<b>nbn</b> <sup>®</sup> ABSL3 <b>nbn</b> <sup>®</sup> VISP <b>nbn</b> <sup>®</sup> IoT <b>nbn</b> <sup>®</sup> Mobility VISP <b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
		Weighted	BSS-TC2	
		Weighted	BSS-TC3	
		Best Effort	Default	
Customised	QoS Profile Customised	Priority	BSS-TC1	<b>nbn</b> <sup>®</sup> ABSL3*
		Weighted	BSS-TC2	
		Weighted	BSS-TC3	
		Weighted	BSS-TC4	
		Weighted	BSS-TC5	
		Best Effort	BSS-TC6	

**\*Note:** Available only in respect of **nbn**<sup>®</sup> ABSL3 Ordered Products that are ABP Members.

- (c) If RSP does not select any of the QoS Marking options set out in section 18.2(b) in respect of an **nbn**<sup>®</sup> BSS Ordered Product, **nbn** will carry any RSP traffic in the default BSS Traffic Class with the Queue Type of Best Efforts.
- (d) RSP must select the same QoS Marking option to apply to all ABP Members of any single ABP.
- (e) Further details of QoS Marking profile options and traffic class configurations are set out in section 8.9 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

Section 19 describes the optional ToD Product Feature available for **nbn**<sup>®</sup> ABLS3.

## 19. Time of Day (ToD)

### 19.1 Applicable **nbn**<sup>®</sup> BSS Products

- (a) ToD is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABSL3(1)	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
<b>x</b>	<b>x</b>	✓	<b>x</b>	<b>x</b>

**Note:** (1) Not available in respect of **nbn**<sup>®</sup> ABSL3 (Contended) Ordered Products.

### 19.2 ToD Description

- (a) **Time of Day** or **ToD** is an optional Product Feature of the BVC Product Component that allows RSP to access a BVC bandwidth profile for a specified period of a day (**Profile 2**) and another BVC bandwidth profile at all other times of the day (**Profile 1**).

**Note:** "Day" in respect of ToD means each period between 00:00 and 23:59 in the local time of the Premises to which the associated BVC is supplied.

- (b) If RSP orders ToD, RSP must:
  - (i) select BVC bandwidth profiles for each of Profile 1 and Profile 2 from the bandwidth profiles set out in section 6.3(a) in accordance with section 6.2(b); and
  - (ii) indicate the times in a day between which Profile 2 will apply.
- (c) ToD cannot be used in respect of an Ordered Product in respect of which **nbn** supplies the following Product Features:
  - (i) Burst; and
  - (ii) BoD.

Section 20 describes the optional UNI to UNI Product Feature available for **nbn**<sup>®</sup> ABLS3 and **nbn**<sup>®</sup> Mobility Private Network Layer 3.

## 20. UNI to UNI

### 20.1 Applicable **nbn**<sup>®</sup> BSS Products

- (a) The UNI to UNI Product Feature is available in respect of the following **nbn**<sup>®</sup> BSS Products:

<b>nbn</b> <sup>®</sup> VISP	<b>nbn</b> <sup>®</sup> IoT	<b>nbn</b> <sup>®</sup> ABLS3	<b>nbn</b> <sup>®</sup> Mobility VISP	<b>nbn</b> <sup>®</sup> Mobility Private Network Layer 3
<b>x</b>	<b>x</b>	✓	<b>x</b>	✓

### 20.2 UNI to UNI Description

- (a) **UNI to UNI** is an optional Product Feature of the **nbn**<sup>®</sup> ABLS3 or **nbn**<sup>®</sup> Mobility Private Network Layer 3 BVC Product Component (as applicable) that may be configured to carry traffic between the UNI to which the BVC is mapped under section 6.2(c) (the **A-end Component**) and the UNI of another **nbn**<sup>®</sup> ABLS3 or **nbn**<sup>®</sup> Mobility Private Network Layer 3 Ordered Product (as applicable) supplied to RSP (**B-end Component**).
- (b) If a BVC is configured for the UNI to UNI Product Feature as described in section 20.2(a):
  - (i) the BVC can still carry traffic to and from the B-NNI to which it is mapped; and
  - (ii) RSP must ensure the B-end Component is configured for UNI to UNI connectivity with the A-end Component.
- (c) Further details of the UNI to UNI Product Feature are set out at section 5.4 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

Section 21 describes the optional VoIP Prioritisation Product Feature available for **nbn**<sup>®</sup> VISP, **nbn**<sup>®</sup> ABLS3, **nbn**<sup>®</sup> Mobility VISP and **nbn**<sup>®</sup> Mobility Private Network Layer 3.

## 21. VoIP Prioritisation

### 21.1 Applicable **nbn**<sup>®</sup> BSS Products

- (a) VoIP Prioritisation is available in respect of the following **nbn**<sup>®</sup> BSS Products:

nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
✓	✗	✓	✓	✓

## 21.2 VoIP Prioritisation Description

- (a) **VoIP Prioritisation** is an optional Product Feature of the **nbn<sup>®</sup> VISP IAC**, **nbn<sup>®</sup> ABSL3 BVC**, **nbn<sup>®</sup> Mobility VISP IAC** and **nbn<sup>®</sup> Mobility Private Network Layer 3 BVC** Product Components that enables RSP to prioritise specified traffic carried by the IAC or BVC in respect of VoIP services.
- (b) **nbn** offers the following VoIP Prioritisation options:

nbn <sup>®</sup> BSS Product	Option
nbn <sup>®</sup> VISP nbn <sup>®</sup> Mobility VISP nbn <sup>®</sup> Mobility Private Network Layer 3	1 VoIP service
nbn <sup>®</sup> ABSL3	1 VoIP service
	5 concurrent VoIP services
	10 concurrent VoIP services

**Note:** The VoIP Prioritisation options show the indicative number of VoIP services supported by each option. As VoIP services differ, including in their bandwidth requirements, these descriptions may not be accurate for every VoIP service RSP elects to supply or support.

- (c) Further details of VoIP Prioritisation are set out at section 8.11 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

Section 22 describes the optional Port Forwarding Product Feature available for **nbn<sup>®</sup> VISP**, **nbn<sup>®</sup> IoT** and **nbn<sup>®</sup> Mobility VISP**.

## 22. Port Forwarding

### 22.1 Applicable nbn<sup>®</sup> BSS Products

Port Forwarding is available in respect of the following **nbn<sup>®</sup> BSS Products**:

nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
✓	✓	✗	✓	✗

### 22.2 Port Forwarding Description

- (a) **Port Forwarding** is an optional Product Feature of the **nbn<sup>®</sup> VISP IAC**, **nbn<sup>®</sup> IoT IAC** and **nbn<sup>®</sup> Mobility VISP IAC** Product Component that enables RSP to redirect specified traffic carried by the IAC to an RSP-selectable logical port on the VSAT NTD.



- (b) Port Forwarding is only available in respect of Ordered Products that are supplied using NAT mode of UNI-D IP address allocation.
- (c) Further details of Port Forwarding are set out at section 8.12 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

*Section 23 describes the optional GTP Acceleration Product Feature available for nbn<sup>®</sup> VISP, nbn<sup>®</sup> ABSL3 and nbn<sup>®</sup> Mobility Private Network Layer 3.*

## 23. GTP Acceleration

### 23.1 Applicable nbn<sup>®</sup> BSS Products

GTP Acceleration is available in respect of the following nbn<sup>®</sup> BSS Products:

nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
✓	✗	✓	✗	✓

### 23.2 GTP Acceleration Description

- (a) **GTP Acceleration** is an optional Product Feature of the nbn<sup>®</sup> ABSL3 BVC and nbn<sup>®</sup> Mobility Private Network Layer 3 BVC Product Components, and the nbn<sup>®</sup> VISP IAC Product Component that enables RSP to accelerate traffic within a GTP (GPRS Tunnelling Protocol) tunnel carried by the BVC or IAC (as relevant).
- (b) GTP Acceleration is intended to support the BVC or IAC (as relevant) to be used to provide cellular backhaul. GTP Acceleration provides TCP Acceleration, Header Compression and separation of real-time traffic from non-real-time traffic.
- (c) Further details of GTP Acceleration are set out at section 8.13 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

*Section 24 describes the optional GRE Acceleration Product Feature available for nbn<sup>®</sup> VISP, nbn<sup>®</sup> ABSL3 and nbn<sup>®</sup> Mobility Private Network Layer 3.*

## 24. GRE Acceleration

### 24.1 Applicable nbn<sup>®</sup> BSS Products

GRE Acceleration is available in respect of the following nbn<sup>®</sup> BSS Products:

nbn <sup>®</sup> VISP	nbn <sup>®</sup> IoT	nbn <sup>®</sup> ABSL3	nbn <sup>®</sup> Mobility VISP	nbn <sup>®</sup> Mobility Private Network Layer 3
✓	✗	✓	✗	✓

### 24.2 GRE Acceleration Description

- (a) **GRE Acceleration** is an optional Product Feature of the nbn<sup>®</sup> ABSL3 BVC and nbn<sup>®</sup> Mobility Private Network Layer 3 BVC Product Components, and the nbn<sup>®</sup> VISP IAC Product Component that enables RSP to accelerate TCP and HTTP traffic that exists within a GRE tunnel presented by RSP.

- (b) Further details of GRE Acceleration are set out at section 8.14 of the [nbn® BSS ILA Product Technical Specification](#).

## Part D: General conditions of supply

*Section 25 sets out obligations of RSP in relation to the downstream supply of services to which **nbn**<sup>®</sup> BSS is an input.*

### 25. Downstream supply

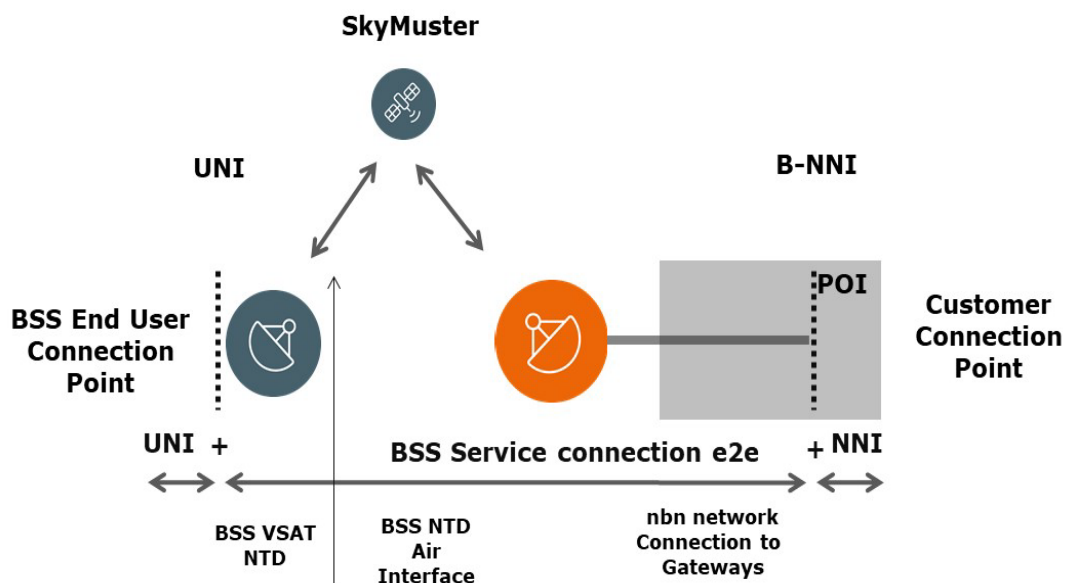
- (a) **nbn** is responsible for supplying, or arranging the supply of, all **nbn**<sup>®</sup> Equipment required for the supply of **nbn**<sup>®</sup> BSS.
- (b) In respect of each VSAT NTD used for the supply of **nbn**<sup>®</sup> Mobility VISP or **nbn**<sup>®</sup> Mobility Private Network Layer 3:
  - (i) **nbn** is responsible for supplying, or arranging the supply of, the IDU and ODU; and
  - (ii) RSP is responsible for supplying, or arranging the supply of, any other equipment that may be required to install, mount or make ready the VSAT NTD for service.
- (c) RSP is responsible for supplying or arranging the supply of, all End User Equipment required for the supply of services which interconnect with or use **nbn**<sup>®</sup> BSS, including RSP Products and Downstream Products.
- (d) RSP is responsible for supplying, operating and maintaining, in accordance with this [nbn<sup>®</sup> BSS ILA Product Description](#), the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#) and the [nbn<sup>®</sup> BSS ILA Network Interface Specification](#), any VSAT NTD installed by **nbn** (or RSP, if RSP has selected the Self Installation & Assurance Mode) under this Agreement from completion of installation.
- (e) RSP must not use **nbn**<sup>®</sup> BSS as an input into the supply of:
  - (i) a Downstream Priority Assistance Service; or
  - (ii) a Downstream CSG Service.

*Section 26 sets out some general obligations of **nbn** and RSP which apply in relation to the end-to-end supply of services to which **nbn**<sup>®</sup> BSS is an input.*

### 26. Interconnection and network supply chain

#### 26.1 Interconnection and network supply chain

- (a) The diagram below depicts an example of **nbn**<sup>®</sup> BSS as one part of the overall network supply chain:



- (b) RSP is responsible for:
- (i) ordering sufficient capacity across the relevant Product Components and Product Features of each **nbn**<sup>®</sup> BSS Product to meet its own capacity requirements in respect of the supply of RSP Products to its Downstream Service Providers and Contracted End Users; and
  - (ii) separately acquiring, operating and maintaining all connections made to the RSP-side of the B-NNI.

## 26.2 **nbn**<sup>®</sup> BSS exclusions

**nbn**<sup>®</sup> BSS does not include:

- (a) facilities access;
- (b) any backhaul transmission, Cross Connections or cabling from the RSP-side of the B-NNI;
- (c) any In-building Wiring;
- (d) any IP transit, Internet gateway connection, BGP routing, soft switching infrastructure and all international connectivity beyond the **nbn**<sup>®</sup> Upstream Network Boundary in respect of an **nbn**<sup>®</sup> BSS Product;
- (e) any content or applications;
- (f) RSP Equipment and End User Equipment;
- (g) any other end user equipment, such as modems, personal computers, network attached storage solutions, central splitters, in-line splitters, power extension cables, and power outlets;
- (h) any network fault or performance monitoring probe or device supplied by **nbn** in relation to the BSS Network; or
- (i) any equipment (including any Lines) upstream of the **nbn**<sup>®</sup> Upstream Network Boundary, excluding any **nbn**<sup>®</sup> Equipment.

*Section 27 describes the structure of the BSS Network and the boundaries of **nbn**<sup>®</sup> BSS.*

## 27. BSS Network architecture and **nbn**<sup>®</sup> BSS boundaries

### 27.1 BSS Network architecture

In the BSS Network, each Premises at which **nbn**<sup>®</sup> BSS is available is, at any one time, located within a Beam.

### 27.2 **nbn**<sup>®</sup> BSS boundaries

**nbn**<sup>®</sup> BSS carries traffic in respect of a Premises over the BSS Network between the following boundaries:

- (a) the UNI-D used to serve that Premises; and
- (b) the **nbn**<sup>®</sup> Upstream Network Boundary applicable to that Premises.

### 27.3 Power Outages – BSS Network

**nbn** may not be able to supply an **nbn**<sup>®</sup> BSS Ordered Product in the event of a Power Outage affecting:

- (a) a VSAT NTD or any **nbn**<sup>®</sup> Equipment located at a Premises served by the BSS Network; or
- (b) any other active equipment that forms part of the BSS Network and is not located within a BSS POI.

*Section 28 describes the factors that are relevant to the speed, performance and availability of **nbn**<sup>®</sup> BSS.*

## 28. Speeds, performance and availability

### 28.1 Speeds and performance of Ordered Products

- (a) References to download and upload speeds (PIR and CIR) in this **nbn**<sup>®</sup> BSS Product Description are to Layer 3 speeds and are references to the maximum data throughput that the BSS Network is designed to make available to RSP at the **nbn**<sup>®</sup> Downstream Network Boundary in respect of the relevant Premises, not the minimum data throughput.
- (b) The speeds and performance (including stability) of **nbn**<sup>®</sup> BSS Ordered Products actually experienced by RSP, Downstream Service Providers, Contracted End Users and other End Users will vary and depend upon a number of factors including:
  - (i) the contention ratios (and priority classifications) that are determined by RSP;
  - (ii) the equipment that is used by RSP, Downstream Service Providers, Contracted End Users and other End Users (which can also affect the speeds experienced at the **nbn**<sup>®</sup> Downstream Network Boundary of the relevant Premises in respect of products supplied to End Users and end users of Other RSPs);
  - (iii) the nature and quality of the RSP Product or Downstream Product acquired by Downstream Service Providers and Contracted End Users;
  - (iv) in the case of PIR only, the number of simultaneous end users being served by the BSS Network;
  - (v) interference caused by the equipment or network of any third party; and

- (vi) the nature, quality and length of the connection to, and signal reception (including any interference with in-building cabling, line-of-sight interference, weather, wireless signals, Satellite Limitations or prevailing radio conditions) at or affecting, the relevant Premises.
- (c) The performance and coverage of **nbn**<sup>®</sup> Mobility VISP and **nbn**<sup>®</sup> Mobility Private Network Layer 3 may vary (or may not operate at all) depending on a number of factors relating to the assembly, siting, operation and maintenance of the relevant VSAT NTD, including:
  - (i) the location in which the relevant VSAT NTD is sited, including if it is located at the edge of a Beam;
  - (ii) where the relevant VSAT NTD is fully or partially blocked from a clear line of sight to the satellite;
  - (iii) where the relevant VSAT NTD is not fully operational through incorrect or incomplete assembly or operation of that VSAT NTD; and
  - (iv) if applicable, whether the relevant VSAT NTD has been stowed during transport.

## 28.2 Line Rate and Information Rate

RSP must consider, and acknowledges, the following matters in connection with **nbn**'s supply of each **nbn**<sup>®</sup> BSS Ordered Product:

- (a) if:
  - (i) RSP configures a UNI-D; or
  - (ii) a UNI-D negotiates with any attached device upstream of the **nbn**<sup>®</sup> Upstream Network Boundary or downstream of the UNI-D,  
to operate over a Line Rate which is insufficient to deliver the ordered IAC or BVC capacity (as applicable), traffic loss may occur at the UNI-D;
- (b) **nbn**'s ability to deliver IAC or BVC bandwidth profiles selected by RSP (including in all relevant traffic classes, and in respect of both PIR and CIR) will be affected by actual Line Rates achieved in operation; and
- (c) without limiting section 28.1, if the Line Rate of an **nbn**<sup>®</sup> BSS Ordered Product is not capable of supporting the provision of all IAC or BVC bandwidth profiles ordered by RSP in respect of that **nbn**<sup>®</sup> BSS Ordered Product, then for both IAC and BVC:
  - (i) the Information Rate experienced by RSP, Downstream Service Provider and End Users may each be significantly less than the CIR Forward and CIR Return of the bandwidth profile ordered by RSP in respect of the relevant Ordered Product; and
  - (ii) the Frame Delay, Frame Delay Variation and Frame Loss of the relevant Ordered Product may each be significantly worse than the performance specified in section 9 of the [nbn<sup>®</sup> BSS ILA Product Technical Specification](#).

## 28.3 NTD Throughput Limits

- (a) If the aggregate bandwidth profiles of ordered products supplied to the same VSAT NTD exceed that VSAT NTD's maximum aggregate throughput set out in the [nbn<sup>®</sup> BSS ILA Network Interface Specification](#), the ordered products supplied to that VSAT NTD may not achieve maximum peak throughput simultaneously.

- (b) RSP must ensure that End Users are aware of the potential maximum aggregate throughput of VSAT NTDs to affect the ability of multiple ordered products supplied using the same VSAT NTD to achieve maximum peak data throughput simultaneously.

## 28.4 Availability of supply of **nbn**<sup>®</sup> BSS

Notwithstanding anything else in this **nbn**<sup>®</sup> BSS Product Description, the supply of **nbn**<sup>®</sup> BSS by **nbn** to RSP is subject to the availability of each of the **nbn**<sup>®</sup> BSS Product Components and Product Features at the time at which RSP places an order.

## 28.5 Temporary interruption of **nbn**<sup>®</sup> BSS

- (a) The supply of an **nbn**<sup>®</sup> BSS Ordered Product to a Premises may experience a temporary interruption during the performance of any work required in relation to installation, activation, relocation of, and any activities reasonably incidental to installation, activation and relocation of another Ordered Product including any Installation or any other service-affecting activities by **nbn** (or any of its Personnel or other persons authorised by **nbn**) supplied using the same VSAT NTD or the same **nbn**<sup>®</sup> Infrastructure that supplies the Premises as the **nbn**<sup>®</sup> BSS Ordered Product.
- (b) The supply of an **nbn**<sup>®</sup> BSS Ordered Product may experience interruptions during the performance of any work required in relation to any Relocation of the Ordered Product.
- (c) RSP acknowledges that the activities contemplated in sections 28.5(a) and 28.5(b) may involve **nbn** (or any of its Personnel or other persons authorised by **nbn**):
  - (i) adding, removing or relocating **nbn**<sup>®</sup> Equipment or a VSAT NTD; or
  - (ii) relocating End User Equipment, RSP Equipment or Downstream Service Provider Equipment.

## 28.6 BSS Network capacity management

In respect of **nbn**<sup>®</sup> BSS:

- (a) RSP must not place, and **nbn** may decline, an order for an **nbn**<sup>®</sup> BSS Product if the supply of that **nbn**<sup>®</sup> BSS Product would result in **nbn** supplying more than one IAC or BVC to all **nbn** retail service providers in respect of that Premises;
- (b) RSP must suspend or terminate any RSP Product that RSP becomes aware is being used by a Downstream Service Provider or End User in connection with the bonding of two or more UNIs (even if **nbn** is only supplying one of the UNIs to RSP and the other UNI(s) to an Other RSP);
- (c) **nbn** may decline an order or modification (as applicable) which would require additional Beam capacity to be supplied during any period in which a Beam is at or near maximum capacity; and
- (d) **nbn** may deprioritise data transfers or reduce the maximum data transfer rate of any IAC or BVC (as applicable) contributing disproportionately to Beam capacity utilisation.

*Section 29 describes the factors that are relevant to bandwidth reservation of **nbn**<sup>®</sup> BSS.*

# 29. Bandwidth Reservation

## 29.1 Bandwidth Reservation

- (a) Where RSP intends to acquire **nbn**<sup>®</sup> BSS Products but has not yet entered into contractual arrangements with a Contracted End User or Downstream Service Provider, RSP may

request **nbn** to reserve bandwidth for future Ordered Products (in this section 29, the **Reserved Capacity**).

- (b) **nbn** may accept or reject a request for Reserved Capacity, in accordance with standard processes determined by **nbn** from time to time.
- (c) Subject to section 29.1(b), **nbn** is not required to reserve Beam capacity if:
  - (i) **nbn** considers, acting reasonably, that RSP does not intend to acquire Ordered Products in respect of the Reserved Capacity; or
  - (ii) the Reserved Capacity would, if used for one or more Ordered Products, exceed the aggregate bandwidth of 20 Mbps (CIR Forward) and 5 Mbps (CIR Return), unless RSP demonstrates to **nbn**'s reasonable satisfaction that the Reserved Capacity is required for the Ordered Products that RSP wishes to acquire in respect of the Reserved Capacity.
- (d) If **nbn** determines (acting reasonably) that the Reserved Capacity is required to provision other ordered products:
  - (i) **nbn** must:
    - (A) give notice of such a requirement to RSP; and
    - (B) offer RSP such a timeframe, as notified by **nbn** in accordance with standard processes determined by **nbn** from time to time, in which to place an Order for an Ordered Product in respect of the Reserved Capacity; and
  - (ii) RSP must either accept or decline the such an opportunity, within the timeframe set out in section 29.1(d)(i).
- (e) If RSP declines the opportunity in section 29.1(d), or does not place an order for an Ordered Product in respect of the Reserved Capacity within the relevant timeframe notified under section 29.1(d)(i)(B), **nbn** may immediately terminate the reservation for the Reserved Capacity.

## 29.2 Bandwidth Reservation conditions

- (a) **nbn** reserves the right to limit the Reserved Capacity per RSP per Beam, having regard to factors including:
  - (i) any existing reservations of capacity;
  - (ii) the size of the Reserved Capacity; and
  - (iii) the duration for which RSP intends to hold the Reserved Capacity.

### Notes:

1. *No services will be enabled on the reserved capacity until RSP places an order for an Ordered Product.*
2. *RSP may acquire an Ordered Product in respect of the Reserved Capacity at any time.*